

Wrestling ICTs to serve community & learning while increasing ease & efficiency

There is no lack of technology tools, in fact the ever-increasing number of ICT tools can easily be overwhelming. If you've ever disappeared down the rabbit hole of time sucking tech, only to emerge bewildered, confused &/or frustrated then this workshop is for you.

In this introductory, interactive, hands on, practical session you will:

- Be able to identify 3 work-related pain points (areas that are causing frustration &/or lack of productivity) that technology can help relieve
- Be able to identify 3 strategic ways ICTs can be used: to build virtual community, to promote learning & to increase ease & efficiency
- Observe 3 demonstrations of tools in each of the 3 strategic methods (that's 9 tools for you math whizzes)
- Be introduced to using ICTs to build professional & organizational resilience
- Come away with a learning resource package that is designed to help you transfer their learning, specifically to practice & map your learning & apply new skills to relieve their identified pain points

Instead of feeling pain when it comes to ICTs you'll learn how to identify your pain point(s) & use technology as an effective, efficient balm, so you can get on with your work & your life.

Facilitator: Lee-Anne Ragan, President of Rock.Paper.Scissors Inc., helps organizations laugh, learn & lead through customized trainings, which have been delivered to more than 20,000 participants in & from more than 80 countries.

On a personal note I **believe:**

- that creativity is inherent.
- being human means being socially responsible.
- for some of us, suffering is optional.
- for all of us, humour is our golden ticket.
- in differences that make a difference and similarities that are significant.
- that to see myself and others fully I have to get out of my own frame.

I **think:** the world could use more whimsy & cookie dough should be a food group unto itself.

I **know** being Canadian rocks.

I'm passionate about making a living doing what I love; creating engaging workshops that help people laugh, learn and lead.

Category	Specific pain point	Example Tool
Tools to build community (including researching & listening)	Need to do research but have no time	Google alerts
	Need to get input but overwhelmed	Polleverywhere
	Confused about who is where doing what & how to connect people up	Google maps
Tools to promote a culture of learning	Overwhelmed by data & need to do analysis quick so can share / want to pick up on trends / start a discussion	Word clouds
	Concerned about how to engage people with my content & how to reinforce learning	Crossword puzzle
	Worried about how to transfer learning outside the 'classroom'	Needs & assets map
	Fear of data being boring & ignored	Timeline program - Tiki Toki
Tools to increase ease & efficiency in ourselves & our organizations	Scared of using photos that aren't authorized to use	Compfight
	Drooling over infographics but overwhelmed how to make them for my own use	Fiverr infographic Piktochart (free)
	Ack! Help with my blender brain (capture, story, share info/ideas)	Workflowy

Access ICTs/social media resource smorgasbord



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